

SWDCMA

Office Address: 1 Gamble Lane, Aston, PA 19014 Office Hours: Monday – Friday 8:00 am to 4:00 pm
Remit to: P.O. Box 2466, Aston, PA 19014-0466
Customer Service Phone: 610-494-1335
Website: www.swdelcoma.org

When you provide a check as payment, you authorize us either to use the information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment and you will not receive your check back from your financial institution.

Checks returned for any reason of non-payment will be charged a fee of \$50.00.

Payments may be made as follows:

- By check or money order, sent through the US Mail or deposited in the drop box at the Administration Building (available only during office hours)
- By cash, made at the Administration Building lobby
- By e-check, VISA, MasterCard, Discover and American Express through the Customer Portal on our website, www.swdelcoma.org, for a small service fee.

Payments are considered on time when postmarked by the USPS no later than the invoice due date.

Delinquent Accounts

Current service charges are subject to a 10% penalty if not paid by the due date shown on the bill (based on USPS postmark). Delinquent sewer accounts are subject to interest at the rate of 10% annually, not compounded. Accounts with overdue balances are subject to collection efforts that may include collection fees, legal fees, property lien and water service termination.

All charges shall constitute a lien against the property/owner from the date of imposition. Liens will be filed with the Court of Common Pleas of Delaware County to preserve the same within the time limit provided by law.

THE AUTHORITY IS NOT RESPONSIBLE FOR MAIL DELIVERY.
FAILURE TO RECEIVE A BILL DOES NOT RELINQUISH RESPONSIBILITY FOR PAYMENT.

Emergency Sewer Service

Emergency Service Phone: 610-494-1335

The Authority should be contacted first in the case of a home sewer backup. Based on the information provided, the Authority will determine the liability. Lateral maintenance from the home to the sewer main, including root growth and grease build-up inside the lateral, is the homeowner's responsibility.

Sewage may back up into your premises causing property damage not covered by your property insurance. Under state law, it is a provision of your sewer agreement with SWDCMA that the Authority, its officers and agents are released from all liability or damage which may, in any manner, result to premise by reason of a sewer connection.