



## Southwest Delaware County Municipal Authority

### NEWS FROM SWDCMA

April 2014

In our January 2014 newsletter, we provided an overview of the projects currently being worked by both the Board of Directors and the staff at the Southwest Delaware County Municipal Authority (SWDCMA). Since that time, progress has continued and a number of issues have been raised by our ratepayers which we would like to address.

By far the most frequently asked question is when will Delcora take over, or purchase, SWDCMA? The answer to this question is that Delcora is neither taking over nor purchasing SWDCMA. Presently, your wastewater treatment service is being provided by SWDCMA at the treatment plant in Aston. However, it is projected that by the end of 2014, these wastewater flows will be diverted to Delcora for treatment; to then be followed by the decommissioning and demolition of the SWDCMA plant. This transition of service will be seamless to our customers as billing and payments (including established payment plans) will continue through our office in Aston.

Coinciding with the decommissioning of the plant will be the outsourcing of the maintenance of our collection system. Again, we are anticipating this transition of service to be seamless to our customers as trouble calls and maintenance issues will continue to be handled in the same manner as which you are accustomed.

While we continue to make the most fiscally sound decisions possible for our ratepayers, we had to make the difficult decision to approve a slight rate increase. Diligent efforts were made to reduce costs wherever possible, while not compromising the conformance of our operations with our regulating agencies. Effective with the April 30 billing, there will be a 2% rate increase to both the flat rate and the consumption rate. For our average residential customer, this will result in an increase of approximately \$1.00 per month.

We continue to work with Aston Township Commissioners on projects that will help reduce inflow and infiltration, known as I & I, from entering the sanitary sewer system. This will ultimately save our ratepayers from not having to pay to treat this clean water at Delcora.

Further is the continuing collection of delinquent accounts. If you are unable to pay your account in full by the due date shown on your quarterly statement, please contact our office to enter into a payment plan. It is most beneficial to you to be proactive and contact our office prior to receiving collection or disconnection notices, as each of these actions incurs additional costs and fees to your account.

For your convenience, the Authority accepts payments at our office, in the mail or through our website, [www.swdelcoma.org](http://www.swdelcoma.org). For a small convenience fee, online payments can be made using debit card, credit card (VISA, MasterCard, American Express and Discover) and E-Checks.

We will continue to provide updates to our customers as this transition progresses. We appreciate your support and are available to answer your questions at:

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